

# Ordinary & Associate Full / Basic Membership Frequently Asked Questions

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Note: Information contained herein are not exhaustive and subject to revision from time to time.

### **About NSRCC Memberships**

### Q: Who can apply for the membership?

- A1: Ordinary Membership Full (OM) Any person who are serving or have completed full-time National Service and who has NS liability at the time of application may apply for membership up to a maximum of 30 years. Associate Membership Full (AM) the category is opened to person who has completed his NS liability at time of application/ renewal and it will subject to aggregate membership tenure cap of 30 years, same as OM category.
- A2: Ordinary Membership (Basic) OMB Any person who are serving or have completed full-time National Service and who has NS liability at the time of application may apply.

  Associate Membership (Basic) AMB Any person who has completed his NS liability at the time of application may apply.

The differences between Full and Basic category is that the latter will have restricted golfing privilege during weekends/ PHs and Basic Membership is NOT subjected to the membership cap of 30 years.

# Q: Why is there a difference in prices between active NS men and those who have completed their NS liability i.e. Ordinary and Associate?

A: The mission of the Club since its inception is to provide recreational, sporting, competition and social facilities for persons who have completed full-time National Service (NS) and who are rendering reserve service under the Enlistment Act, Cap. 93, i.e. Operationally-Ready Nsmen.

However, more and more ex-NSmen, i.e. those who have completed their NS liability has been expressing interest to become members of NSRCC. Hence, with this group of people in mind, the Club reviewed its guidelines and introduced the Associate Membership in 2002.

The Club needs to ensure that there would always be membership priority for new generations of NSmen in spite of our limited capacity especially in terms of golfing. Each year, there are between 15,000 and 18,000 Singaporean males beginning their NS obligation. The price differentiation, together with a limit on the membership term, allows us to regulate membership inflows so as to make sure that newer generations of NSmen will have a sure chance of getting a membership.

Nevertheless, Associate Members and Ordinary Members would still enjoy the same membership privileges.

### Q: What is the difference between Ordinary / Associate and Basic Membership?

A: Basic Members will be able to enjoy full access to the resort's social facilities, including the Driving Range, at all times. However, they will be able to make bookings at NSRCC Changi and Kranji Golf Course's 18 holes on weekdays (excl. public holidays) only. Basic Members' golfing privileges during weekends and public holidays would be equivalent to guests, such as paying green fees at \*SAFRA Members' rate, signed in by Ordinary / Associate Full Members, and they can only play during sessions which guests are allowed. By the same token, Basic Members will not be able to participate in golf tournaments / events held on weekends / public holidays, but will be able to do so if the tournaments are open to the public (non-member's rate applies).

Ordinary / Associate Full Members will enjoy full access to the resort's golfing and social facilities at all times.

Please refer to the Club's Bye-laws for terms and conditions of Ordinary / Associate and Basic Membership. You may download it from the Club website at <a href="http://www.nsrcc.com.sg/about-the-club/constitution-bye-laws">http://www.nsrcc.com.sg/about-the-club/constitution-bye-laws</a>.

\*Visitor's rate will apply to Family Members.

### Q: What are the monthly subscriptions payable?

A: Monthly subscription fees (excl. GST) for:

Ordinary category : \$43.60 (Principal Member) and \$10.90 (Family Membership).
Associate category : \$49.05 (Principal Member) and \$16.35 (family Membership).

### Q: Is membership transferable?

A: Generally, transfer of membership is not allowed as Ordinary Membership / Ordinary Membership (Basic) and Associate Membership / Associate Membership (Basic) are term membership. However, exception is given to members to transfer the balance of his membership term to his son who is a Full-Time National Serviceman or an existing Operationally Ready NSman (has NS liability). The transfer fee is 10% of the prevailing entrance fee for the remaining membership term.

#### Q: Can I renew / extend my membership when it expires?

A: Yes, Ordinary Full Members may renew / extend their membership term up to \*maximum term of 30 years provided they are still NS liable. Ordinary Full Members who have completed their NS liability may extend their membership under the Associate Full Membership category. The \*total membership term, including previous Ordinary Full Membership term, cannot exceed 30 years. Associate Members may extend their Associate Full Membership up to \*maximum term of 30 years, including any previous Ordinary Full Membership term.

#### Q: When can I start using the Club's facilities?

A: You may start using the Club's facilities upon receipt of your membership card.

#### Q: What is Security Deposit? Is it refundable?

A: The Security Deposit is a compulsory deposit for your in-house credit (internal billing) account. It has a charge limit of \$1,000. The Security Deposit will be refunded (less any outstanding under the member's account) when the membership term expires or is withdrawn or terminated under Article 8 of the Constitution.

### **Membership Privileges**

### Q: What facilities do I get to enjoy as a member? How many guests can I sign in?

A: Please refer to Annex A. The number of allowed guest sign-in will be in accordance to the conditions set by the respective facilities (refer to Annex A). NSRCC Members may also has access to selected facilities (e.g. badminton, squash, swimming pool, tennis, etc) at SAFRA Clubhouses island-wide at preferential rate.

### Q: Can my supplementary card holders sign-in guests?

A: Yes, Spouse and Junior Members (18 and above) may sign-in guests.

### Q: Does the Club organize social activities or courses for members and their families?

A: Yes. Some examples are Children's Camp, Educational Tour, Workshops, Cooking, Arts & Crafts, Dancing courses, etc. Schedule of these activities and classes can be found in the bi-monthly newsletter, activities brochure, website and notices around the Clubhouse.

### **Family Membership**

### Q: How many family membership cards (supplementary) can I apply?

A: There is no limit to the number of supplementary membership that you may apply. However, Family Membership is open only to your spouse and children (between 5 and 21 years old). Monthly Family Subscription Fee (excl. GST) is \$10.90 for Ordinary Membership, or \$16.35 for Associate Membership, regardless of the number of the supplementary cards held.

### Q: Can I apply for family membership for my parents and siblings / relatives?

A: No. Family Membership is only open to your spouse and children.

#### Q: How do I apply for supplementary membership cards?

A:

Complete the Application for Membership Cards Form, available at website, <a href="www.nsrcc.com.sg">www.nsrcc.com.sg</a> and email it with the following items to <a href="mailto:membership@nsrcc.com.sg">membership@nsrcc.com.sg</a>

i. Passport-sized photograph for each applicant;

ii. A copy of your Marriage Certificate for Spouse Membership; and

iii. A copy of your Children's Birth Certificate(s) for Junior Membership.

### Q: What facilities do supplementary members get to enjoy?

A: All facilities at members' rates, except for golfing where family members pay relevant green fees.

#### Q: Can my supplementary card holders book facilities?

A: Spouse Members may make booking for all facilities. Junior Members may make booking for all facilities, except golf and bungalow.

### Q: Can my child below 5 years old use the Club facilities since he does not have a membership card?

A: Yes. Children below 12 years old need not pay any Day Membership Fee but have to be accompanied by an adult member. If the child possesses a relevant golf Proficiency Certificate / Handicap, he may apply for Junior Membership (subject to the Management's approval) to enjoy golf at family member's rate.

- Q: Can my supplementary card holders sign in-house credit?
- A: Yes.

### **Membership Services**

### Q: How do I replace my lost / damaged membership card? What is the replacement fee?

A: A fee of \$10 (excl. GST) will be levied for replacement of lost membership card but can be waived if a police report is submitted (lost card) or if damaged card is returned. Please email the Membership Service Request Form, available on website, <a href="www.nsrcc.com.sg">www.nsrcc.com.sg</a> with a copy of the police report or damaged card (where applicable) to <a href="membership@nsrcc.com.sg">membership@nsrcc.com.sg</a>

### Q: How many car park labels can I apply?

A: A maximum of 2 per family will be issued free-of-charge, The vehicle must be registered under the Principal or Spouse member. All requests for car labels must be supported by the submission of a copy of the Transfer of Vehicle Ownership Record or LTA Transfer Notification Letter.

In exceptional cases, where the member is not a vehicle owner, but drives one owned by a third party (e.g. a company car), an additional authorization letter signed by the owner needs to be submitted, to confirm that the member is authorized as the main user of the vehicle.

### Q: How do I replace my lost / worn-out car label? What is the replacement fee?

A: A fee of \$20 (excl. GST) will be levied for replacement of each lost car label. However, a worn-out car label may be exchanged for a new one free-of-charge. Please email the Membership Service Request Form, available on website, <a href="https://www.nsrcc.com.sg">www.nsrcc.com.sg</a> to <a href="membership@nsrcc.com.sg">membership@nsrcc.com.sg</a>

### Q: How do I inform the Club if there is a change of my address /contact number(s)?

A: Please complete the Membership Service Request Form, at our website, <a href="www.nsrcc.com.sg">www.nsrcc.com.sg</a> and email to membership@nsrcc.com.sg.

### Q: What is the PIN (Personal Identification Number)? How do I obtain one?

A: New Principal members will be issued a PIN via email informing the members their membership have been activated. To request for a new PIN to be issued to you, please contact the Membership Centre at 6540 8555 or email to membership@nsrcc.com.sg.

### Q: What can I do with the PIN?

A:

With the PIN, you can make bookings for golf slots, bungalow, and update of particulars as well as access your Statement of Account online at our website, www.nsrcc.com.sq.

### **Bungalow Booking**

### Q: How do I make a booking?

A: Members may book up to six (6) months in advance. Booking can be done through telephone (6542 2036), in-person at the Bungalow Reception (9m to 7pm) or online at our website, www.nsrcc.com.sg.

### Q: How many bungalows can I book at the same time? What is the minimum booking period?

A: You can book up to two (2) bungalows at the same time. Minimum booking is for two (2) nights and maximum of four (4) nights. Subsequent nights will be at non-member's rates.

### Q: What facilities can the bungalow occupants enjoy?

A: Each bungalow is entitled to eight (8) registered bungalow passes (incl. the person who made the booking). The registered bungalow pass holders are allowed to use the Club's facilities at member's rates

### Q: How big are the bungalows and what amenities are there?

A: Each bungalow is double-storey and fully air-conditioned. All bungalows are equipped with two bedrooms, two bathrooms, a pantry, spacious living and dining areas, Cable TV, barbeque pit and mahjong table.

### Q: What time can I check in / out? Can I authorize someone else to check in / out on my behalf?

A: Check-in time is from 2pm to 7pm daily and check-out time is from 9am to 10am. You may authorize another person (21 years and above) to check in / out on your behalf by completing the Authorization Form, available from the Bungalow Booking office (6542 2036). Authorized check-out guests are responsible for all charges / bills and have to settle them upon check-out.

### Golfing

### Q: Are there golf lessons available? What are the charges?

A: Yes. Please refer to Golf Lessons at Annex D.

### Q: How many golf courses are there at NSRCC?

A: NSRCC has golf courses at two locations:

- NSRCC Changi An 18-hole golf course, a 42-bay Driving Range, as well as Chipping and Putting Green; and
- ii. NSRCC Kranji An 18-hole golf course

#### Q: What are the Green Fees that are payable?

A: Please refer to Annex E for Green Fees Structure.

#### Q: What is the requirement to play on the golf course?

A: You need to either obtain a NSRCC issued PC or have a handicap recognized by Singapore Golf Association to play on the golf course.

### Q: How do I obtain a Proficiency Certificate (PC) and Handicap?

A: Handicap is awarded after the member passes the Proficiency Certificate Test, Rules of Golf Workshop and Courtesy round in sequential order. Please refer to Annex F for details.

### Q: Must I be a NSRCC member to register for PC test?

A: Yes.

### Q: How often is the Courtesy round conducted?

A: For information on courtesy round, kindly call Golf Reception at 6540 8500 or email to <a href="mailto:golfing@nsrcc.com.sg">golfing@nsrcc.com.sg</a>. Candidates will be notified 2 weeks before the courtesy round.

### Q: What is the time norm to obtain a Handicap?

A: Depends on your submission of scorecards. After you have submitted the required 5 x 18-hole or 10 x 9-hole scorecards (played at NSRCC golf course), the waiting time for your courtesy round is about 1 to 2 months. Please refer to Annex F for details

### Q: Can I use a PC issued by other Clubs?

A: No. Only Handicaps from recognized clubs (see Annex F) are valid.

### Q: How can I transfer my Handicap and designate NSRCC as my Home Club?

A: Transfer of golf Handicaps are allowed for Handicaps issued by any golf club which is affiliated to the Singapore Golf Association of that country. Member would need to complete the transfer form, available from the Golf Office (6540 8500) and submit it with the following:

- i. Last 20 scores from the current Home Club and his current Handicap;
- ii. Original letter from the current Home Club, signed by the Captain / Club Manager; and
- iii. Attendance for the NSRCC Rules of Golf Workshop.

### Q: How is golf Handicap maintained?

A: The scorecards of the members will be sent to the Home Club every time he plays a round of 18-hole at any golf course. The Handicap will be recorded in the Handicap Register maintained by the Club which is updated monthly via Centralised Handicap System. A member's Handicap shall be revised after he has submitted 20 x 18-hole scorecards.

### Q: Which golf Handicaps are recognized for play at NSRCC golf courses?

A: Play shall be restricted to players with a valid and current Handicap recognized by the Club. The Club recognizes Handicap issued by any golf club which is affiliated to the Singapore Golf Association or National Golf Association of that country. Documentary proof is required to validate membership with a club. NSRCC Proficiency Certificate (PC) holders are allowed to play on the courses on weekdays and after 4.30pm on weekends / public holidays.

### Q: What is the requirement to play on weekends?

A: Play on weekends and public holidays shall be restricted to players with a golf handicap index of 24.4 and below for men, and 36.4 and below for ladies. For weekdays, men not more than 36.4 and ladies not more than 40.4

# Q: Where can I rent a set of golf clubs? Are clubs available for both right-handed as well as left-handed?

A: Golf clubs may be available for rental from the Pro Shops at both NSRCC Changi or Kranji. Please contact

the Pro shops directly for more information.

### How do I make a golf booking?

Q:

A:

**Booking Channels** Members Corporate Member 6.00pm daily rolling system Internet Booking e.g.: Mon is the earliest to book for NIL following Wed 9.30am - 5.00pm rolling system 9.30am - 5.00pm rolling system Phone Call e.g.: Mon is the earliest to book for e.g.: Mon is the earliest to book for following Tue following Wed In Person at Golfing Counter 7.00am - 5.30pm 7.00am - 5.30pm Weekends & Public Holiday Booking 5.30pm issue Q number 5.30pm issue Q number Booking start from 6.00pm - 7.00pm Booking start from 6.00pm - 7.00pm In Person booking at Golfing Counter for following Weekends & PH (Friday at Changi only)

### Q: How do I make a booking through the Internet?

A: Simply enter our website's address, <a href="www.nsrcc.com.sg">www.nsrcc.com.sg</a>, Golf Internet Booking module. You will need to enter your Membership ID and your \*PIN in order to view the available slots and make your booking. To apply for PIN, please refer to Membership Services Section

### Q: How do I apply for golf insurance?

A: NSRCC offers golfing insurance option to its members. To opt in, you shall complete the application form at <a href="www.nsrcc.com.sg">www.nsrcc.com.sg</a> and return it to us. You may email the form to <a href="finance@nsrcc.com.sg">finance@nsrcc.com.sg</a> with the title "Golfing Insurance", or fax to it to 6545 6508, or submit it to any of our counters. An annual premium (prevalent rate is in the application form) is payable and would be billed to your account. In short, the golfing insurance would indemnify the loss / damage of your golfing / personal equipments, public liability claim, personal accident, hole-in-one claim etc, in the golf course. Please refer to the completed list of coverage at the above website.

### Q: How do I make golf insurance claims?

A: Members are advised to have golf insurance or purchase day insurance over the counter on date of play. If the golf player does not possess valid golf insurance or does not wish to purchase golf insurance, he/ she must sign a waiver to purchase insurance and will be liable for any bills/charges to damages of equipment, golf buggy, golf course or claims against the him/ her made by other golfers. If you need to lodge a claim for loss / damage to golfing equipment or "hole-in-one" under the Golfers' policy, you need to complete the relevant forms which can be found on our website and submit it together with the relevant documents to: claims@sg.msig- asia.com.

### Q: Are Junior Members allowed to play on the course?

A: Minors below the age of 18 years may play on the Greens if they have a valid and current golf handicap recognized by the Club (or a Proficiency Certificate issued by the Club) and are accompanied by an adultmember (with valid and current golf handicap recognized by the Club). However, they are not permitted to drive a buggy unless with prior written approval of the Club.

#### Q: How many players do I need to gather to book a flight?

A: A minimum of 3 players is required in a flight on weekends. If a flight is left with 2 players and they are unable to get another person to join them, that flight shall be cancelled. On weekdays, a minimum of 2 players is required in a flight. The Club has the discretion to fill up any vacant slots and pair up individuals on the time-sheet.

#### Q: Can I book for a golf slot if I am alone?

A: Yes. The Club will pair up individual golfers to any vacant slots on the time-sheet.

<sup>\*</sup> Please note that, the Friday booking Queue start as early as in the Morning

<sup>\*</sup>Proficiency Certificate issued by the Club may only play on weekdays, for weekends/Public Holidays shall allowed from 4.30pm onwards. Proficiency Certificate issued by other clubs shall not be allowed to play at NSRCC Changi/Kranji.

- Q: I have 2 friends who are non-members. Can I book golf slots for my 2 friends?
- A: Yes. Each member may sign-in three (3) guests.

### **Affiliated Clubs**

# Q: Which are the clubs affiliated to NSRCC and how do I enjoy affiliation privileges at the respective clubs?

A: Please refer to Annex C for listing. To enjoy the privileges, please present your Letter of Introduction, Membership Card, and Handicap Card (if applicable) at the respective clubs. You may print your Letter of Introduction on our website at <a href="https://www.nsrcc.com.sg">www.nsrcc.com.sg</a> using your member's PIN.

### **Absent Membership**

### Q: What is Absent Membership? Who can apply?

A: Members, who are leaving the country for a period of six (6) months and above, may apply for Absent Membership (up to a maximum of 50% of their membership term) subject to the Management's approval. Upon approval of the application, the membership term will be suspended and monthly subscription fees halved during the absent period. The length of the absent period will be added back to the membership term upon expiry of Absent Membership.

### Q: How do I apply for Absent Membership?

A: Please complete the Absent Membership Application Form, available from the Membership Centre (6540 8555), or website, <a href="www.nsrcc.com.sg">www.nsrcc.com.sg</a> and email it together with documentary proof (e.g. exit permit, letter of appointment from company) of your absence to <a href="mailto:membership@nsrcc.com.sg">membership@nsrcc.com.sg</a>

# Q: Can the Supplementary Member(s) utilize the Club's facilities during the Principal Member's absent period?

A: No. Family Members may not utilize the Club's facilities until the Absent Membership is reinstated to Basic, Ordinary or Associate Membership.

### Q: Can Absent Members apply to use the Club's facilities when he is back on home leave?

A: Yes. Absent Members may utilize the Club's facilities at members' rate for a maximum of 14 days (which can be split into a maximum of 4 times and each time, a minimum of 2 days activation) per year of absence. Beyond that, members have to pay the Day Member's rate if they continue to use the Club's facilities during their absent period. Members have to notify the Membership Department in writing at least three (3) weeks in advance before using the Club's facilities.

### **Finance (Statement of Account)**

### Q: When will I be billed the first month subscription fee(s)?

A: Your 1st month subscription fee(s) will be billed upon commencement of your membership term.

### Q: When can I start signing in-house credit and when will it be billed to me?

A: You may start to sign in-house credit upon receipt of your membership card. Statement of Accounts are consolidated at the end of the month and sent to members in the 2<sup>nd</sup> week of the following month.

### Q: How do I make payment for my outstanding balance?

A: Payment can be made through the following methods:

- By Cash, NETS or credit card (Visa, MasterCard and AMEX) at the Main Lobby Reception (8am to 8pm daily), Golfing Reception (7am to 5.30pm daily) or Membership Centre (815am to 515pm on Weekdays)
- ii. By cheque addressed to "National Service Resort & Country Club";
- iii. Internet / Phone banking through DBS and OCBC; AXS machine
- iv. Interbank GIRO Please complete the Interbank-GIRO Application Form available from the Main Lobby Reception (6542 8288) or website, <a href="https://www.nsrcc.com.sg">www.nsrcc.com.sg</a>;
- v. Monthly Payment by Credit Card Please complete the Interbank-GIRO Application Form available from the Main Lobby Reception (6542 8288) or website, <a href="www.nsrcc.com.sg">www.nsrcc.com.sg</a>.

### Q: Is there an admin fee on late payment / outstanding accounts?

A: Yes. An admin fee of 2% or \$3 (excl. GST), whichever is higher will be levied should the account is not settled within 30 days of the first billing.

### Q: How long does it takes to process my Interbank GIRO application? When is the deduction date?

A: Processing will normally take about one month. Hence, please arrange to make your payment through other methods until you have received the notification of approval. The GIRO deduction date is on the 15<sup>th</sup> of each month.

### Withdrawal of Membership

### Q: How do I withdraw my membership?

- A: For withdrawal, a member is required to submit a written notice to the Membership Department. At the same time, he is also required to return all membership card(s) and car label(s) issued (if any) and make payment for any outstanding balance due to the Club. The withdrawal request will only be processed upon all receipt of all items mentioned above.
- Q: Will I get a refund of the unused portion of the entrance fee paid if I terminate my membership before it expires?
- A: No. There shall be no refund of any entrance fees or part thereof already paid to the Club upon the confirmation of a current and / or an extension to the current membership term.

### Q: Can I withdraw my application after my membership has been approved but before my terms starts?

A: Yes. You may decline to accept the offer of membership after notification of approval. However, an admin fee equivalent to 5% of the prevailing membership entrance fee will be levied.

# **Membership Privileges**

Facilities	NSRCC Members' Rates	No. of Sign-In Guests	Remarks	
Golfing (NSRCC Changi & NSRCC Kranji)	Please refer to Annex E	Maximum of 3 guests	Guest pays relevant rates. Sat pm (NSRCC Changi) – Members only. Basic Members can only book / play golf on weekdays (excl. PH) at member's rate. Please refer to Annex E for more details.	
All F&B Outlets	10% discount	-		
Multi-Purpose Court		I for NSRCC Members and Non-Nontact the Bungalow Reception at		
Billiard Tables (per hour / table)	\$3.76 per hour / table	Maximum 2 guests	Dress Code: Smart casual with shirt tucked in. Singlets, shorts except knee-length Bemudas), slippers and sandals are not allowed.	
Bungalows (per night)	Off Peak: \$136.25 (AFP) / \$158.05 (NP) Peak: \$261.60 (AFP) / \$283.40 (NP) Super Peak: \$308.47 (AFP) / \$330.27 (NP) Super Holidays: \$330.27 (AFP) / \$352.07 (NP)  *AFP – Away from pool NP – Near pool	Maximum of 8* registered guests per bungalow	Off Peak: Mon to Thurs Peak: Fri to Sun Super Peak: School Holidays Super Holidays: Eve of & Day of New Year, Chinese New Year and Christmas *Refers to guests staying overnight incl. the member who made the booking.	
Resort Bowl (per game)	\$2.50 per game (before 6pm) Mon to Thurs \$2.70 per game (after 6pm) Mon to Thurs \$3.40 per game (weekends) Fri to Sun	-	Weekends: Fri/Sat/Sun/Eve of PH Extra frame at \$0.50 per frame. Shoe Rental at \$2.00 per pair. Socks at \$2.00 per pair	
Car Parks	Free	-	Max 2 vehicles parked at the Club at any one time. Vehicles must be registered under the member's name.	
Driving Range	\$1.27 for 25 balls	Weekdays/ Weekends: No restriction/ open to public	Non-members: Purchase of Range Card (\$5) & payment of Day Fee (\$3) is required.	
Fitness Centre	Free	Max 2	Guests must be 18 years old and above. Dress codes apply.	
Functions Rooms (rental per room)	Rental rates are subject to group size Please email to events@nsrcc.com.sg for further details  Tel: 6540 8565 / 8566 6543 5735 / 5749			
Karaoke (Bowling Centre)	Open to Members and Non-Members. Please contact the Bowling Centre at 6545 6365			
Squash / Tennis Courts (per hour)	Mon - Thur: \$2.51 / hr Fri, Sat, Sun, Eve PH, PH: \$3.76 / hr	-	Proper sports outfit with non-marking rubber-soled shoes.	
Swimming Pool	Free	Maximum 2 guests	Proper swimming attire	
Affiliated Clubs		preferential rates. Basic Memberage) at Affiliated Clubs on weekda		
SAFRA Clubhouses	<u> </u>	Usage of selected facilities at preferential rates.		
In-House Credit Facility		\$1,000		

# **Facilities Directory - Changi**

Main Lobby Reception	Membership Centre
Tel: 6542 8288 6543 5725 (booking of facilities) 8 am to 8 pm (daily)	Tel: 6540 8555 / 8556 8.15 am to 5.15 pm (Mon to Fri) Closed on weekends and Public Holidays Email: membership@nsrcc.com.sg
F&B Outlets	Golf Facilities
Fu Lin Men Chinese Restaurant Tel: 6592 4680 Tue to Sun Lunch: 11.30am to 3.00pm Last orders at 2.30pm Dinner: 5.30pm to 10.00pm Last orders at 9.30pm Closed on Mon  Bistro Bowl Tel: 6543 2247 12.00pm to 9.30pm (Tue to Thu) Last orders at 9.00pm 12.00pm to 10.00pm (Fri, Sat & Eve of Public Holidays) Last orders at 9.30pm 10.30am to 9.30pm (Sun, Public Holidays & School Holidays) Last orders at 9.00pm Closed on Mon  Passion Cafe (Golfers' Terrace) Tel: 6908 3944 7.00am to 8.30pm (Mon to Sun) Last orders at 8.00pm  Poolside Bistro @ NSRCC Changi Tel: 6241 2254 11.00am to 10.00pm (Wed to Mon) Closed on Thu, except PH & Eve of PH  Sky Bistro (at Sky Range) Tel: 9221 8868 4.00pm to 12.00am (Tue to Sun) Closed on Mon  Stella (at Sea Sports Centre) WhatsApp: 6214 9168 4.00pm to 10.30pm (Mon to Fri) 12.00pm to 10.30pm (Sat, Sun & Public Holidays)	Golf Reception Tel: 6540 8500 Fax: 6542 7710 / 6545 6525 Opening Hours: 7.00am to 5.30pm  Golf Booking Telephone 6540 8500 - 9.30am to 5.00pm (daily) Internet - 6.00pm onwards (daily, on rolling basis) *In-person bookings for weekend and weekday golf are temporarily stopped from 3 April 2020 till further notice.  Sky Range Tel: 6543 1726 7.00am to 10.30pm (daily, except Mon: 2.00pm to 10.30pm) Priority will be given to NSRCC members on Mondays to Fridays from 5.00pm to 7.00pm. Last card validation and top-up before 10.00pm.  Golftitude Fitting Studio Tel: 9652 4343 12.00pm to 6.00pm (Tue to Fri) 10.00am to 6.00pm (Sat to Sun) *By appointment only for Mon & Public Holidays  International Golf Institute Tel: 8139 7466 Email: bradmc.igi@gmail.com 10.00am to 8.00pm (Tue to Fri) 8.00am to 7.00pm (Sat to Sun) Closed on Mon & Public Holidays  The Golfing Lab Tel: 9752 9297 / 9276 0038 / 9180 6585 Email: sales@thegolfinglab.com 2.00pm to 8.00pm (Mon) 10.00am to 8.00pm (Tue to Fri) 8.00am to 6.00pm (Sat to Sun)
Zheng Zi Char (at Sea Sports Centre) Tel: 6214 9069 12:00pm to 8:00pm (daily) Last Orders at 7:30pm	
Corporate/Private Functions	Golf Pro-Shop
The Heron, Falcon, Corvette, Oriole 1 and Oriole 2 For booking enquiries, call 6543 5749 / 5735 or email: events@nsrcc.com.sg or 9619 4057 (strictly for WhatsApp enquiries only)Email: events@nsrcc.com.sg	· ·

# Facilities Directory - Changi

### **Sports & Social Facilities**

### **Billiards Room**

Tel: 6543 5709

10.00am to 10.00pm (daily, but extendable to 11.00pm upon

request)

### **Fitness Centre**

Tel: 6543 5715

7.00am to 9.30pm (Weekdays)

7.00 am to 8.30pm (Weekends & public holidays)

### **Squash Court**

Tel: 6543 5725

10.00am to 10.00pm (daily)

### **Swimming Pool**

Tel: 6543 5726 / 5725

7.00am to 8.30pm (Tue to Sun & Public Holidays)

12.00pm to 8.30pm (Mon)

#### **Tennis Courts**

Tel: 6543 5725

7.00am to 10.00pm (daily)

### Resort Bowl @ NSRCC

Tel: 6545 6365 / 2059

### **Bowling Facility @ Resort Bowl**

3.00pm to 11.00pm (Mon) ^^

12.00pm to 11.00pm (Tue to Thu)\*

12.00pm to 1.00am (Fri to Sat)\*

12.00pm to 11.00pm (Sun)\*

Last Booking: 1 hour before closing

↑ Bowling facility opens at 12.00pm if the Monday is a Public Holiday.

\* Inclusive Public Holiday and School Holiday period.

Eve of Public Holiday - Bowling Facility will close at 1.00am.

# Family Zone @ Resort Bowl & Karaoke @ Resort Bowl

12.00pm to 11.00pm (Mon to Thu) ^

12.00pm to 1.00am (Fri) ^

10.00am to 1.00am (Sat)\*

10.00am to 11.00pm (Sun)\*

Last Booking (Karaoke @ Resort Bowl): 1.5 hours before closing

^ Open at 10.00am if it falls on Public Holiday and School Holiday period

\* Inclusive Public Holiday and School Holiday period. Eve of Public Holiday - Facilities will close at 1.00am.

Games Room @ Resort Bowl

12.00pm to 10.00pm (Mon to Thu) ^

Last booking at 8.00pm

12.00pm to 12.00am (Fri) ^

Last booking at 10.00pm

10.00am to 12.00am (Sat) \*

Last booking at 10.00pm

10.00am to 10.00pm (Sun) \*

Last booking at 8.00pm

^ Open at 10.00am if it falls on Public Holiday and School Holiday period

\* Inclusive Public Holiday and School Holiday period. Eve of Public Holiday - Facilities will close at 1.00am.

### Eastern Pro-Shop @ Resort Bowl

Tel: 9451 3295

2.00pm to 10.00pm (Tue-Thu, Sun & Public Holidays) 2.00pm to 11.00pm (Fri, Sat & Eve of Public Holidays)

Closed on Mon

### **Bungalow Reception**

Email: bungalows@nsrcc.com.sg

Tel: 6542 2036

Opening Hours: 9.00am to 5.30pm (Mon-Sun) Booking Hours: 9.00am to 5.00pm (Mon-Sun)

Check-in: 2.00pm to 5.00pm

Check-out: 9.00am to 10.00amCheck-out: 9 am to 10 am

### Others

Sea Sports Centre

11 Changi Coast Walk, Singapore 499740

Tel: 6445 5108

### **Constant Wind Sea Sports Centre & Pro-shop**

Tel: 6445 5108

Opening Hours: 10.00am to 7.00pm (daily) Email: reception@constantwind.com Website: www.constantwind.com

#### **Sundry Shop**

1.00pm to 8.00pm (Sat to Thu) 2.00pm to 8.00pm (Fri)

# Facilities Directory - Kranji

### **F&B Outlets**

### Fairway Bistro @ NSRCC Kranji

Tel: 6791 1948

7.00 am to 8.00 pm (daily)

### **Corporate/Private Events**

Call 6795 2300 for reservations and enquires about The Sanctuary I & The Sanctuary II, as well as F&B catering.

### **Golf Facilities**

### **Golf Reception**

Tel: 6795 2300/ 2301/ 2302/ 2303

Fax: 6792 7311

Opening Hours: 7.00 am to 5.00 pm (daily)

# **Affiliated Clubs**

Members need to present their *Letter of Introduction, Membership and Handicap Cards*, to qualify for the discounted/reciprocal rates. Otherwise, the host club will charge walk-in rates.

Malaysia		
A'Famosa Golf Resort		
Penang Golf Club		
Clearwater Sanctuary Golf Resort		
Tanjong Puteri Golf & Country Club		
Nilai Springs Golf & Country Club		
Penang Golf Club (formerly known as Bukit Jambul Country Club)		
Bukit Jawi Golf Resort		
Orna Golf & Country Club		
Staffield Country Club		
Penang Golf Resort		
Sultan Abdul Aziz Shah Golf & Country Club		
Brunei		
Royal Brunei Golf & Country Club		
Taiwan		
Ta Kang Shan Golf Course		
VIETNAM		
Dong Nai Golf Resort		

Please refer to our website for the affiliated rates.

Members may print their Letter of Introduction at our website, using their members' PIN.

Website: www.nsrcc.com.sq

# **Special Golfing Arrangements**

Members only need to present their *Membership and Handicap Cards*.

### **Singapore**

Sembawang Country Club

Orchid Country Club

Please refer to our website for the affiliated rates.

Members may print their Letter of Introduction at our website, using their members' PIN.

Website: www.nsrcc.com.sq

### **Other Golf Services**

### **International Golf Institute**

International Golf Institute (IGI) is founded and operated by Brad McManus. He has been coaching at NSRCC for the past 11 years and has developed a genuine understanding of the club, its members and their needs. Brad has a huge following having coached well over 600 members from the club, over 25,000 hours and has formed many strong friendships as a result.

IGI's team of professionals is the fabric of the academy, our professionals are some of South East Asia's & Singapore's most experienced, qualified and recognised PGA Golf Coaching Professionals. All of whom are Full 'AAA' Australian PGA Professionals. IGI's mission is to provide professional golf instruction of the highest quality and to enhance the golfing experience for NSRCC members and their families. To do so within a sociable, creative and friendly environment. IGI strives to be the best Academy in Singapore.

For more information - 8139 7466 or bradmc.igi@gmail.com

### The Golfing Lab

The Golfing Lab programs are designed to cultivate good to great golfing skills for both juniors and adults. All our programs enable one to learn more about the game and to also meet the right level of intensity for golfers at every level of their amateur and professional development.

To find out more about the Golfing Lab's programmes, please call 9752 9297 or 9276 0038, or email sales@thegolfinglab.com.

### **Golftitude Fitting Studio**

Golftitude Fitting Studio is founded and operated by a USA certified club professional, Mr Spencer Ho. Golftitude provides services such as club fitting and equipment analysis at affordable rates. Golftitude is also an appointed Callaway club fitter in Singapore.

For more information or to book an appointment with Golftitude, call 9652 4343 or email golftitude@gmail.com.

### **Transview Pro-Shop**

Transview, established in 1984 has created a niche in the premier golf segment fulfilling the aspirations of avid golfers with quality products and the latest in golfing technology. They are also the exclusive distributor of several leading and top selling brands of golf equipment and accessories such as Callaway, Odyssey, SRIXON, XXIO, Fourteen, Bushnell & J.Lindeberg amongst many others.

For more information on Transview, please call 6543 2051 or visit transviewgolf.net

### GREEN FEES STRUCTURE

### With Effect From 1 January 2024

	CHANGI			
CATEGORIES	WEEKDAYS		WEEKENDS & PH	
	9-HOLES	18-HOLES	9-HOLES	18-HOLES
NSRCC MEMBER	\$31.61	\$58.86	\$47.96	\$86.11
NSRCC FAMILY MEMBER	\$34.88	\$64.31	\$54.50	\$97.01
NSRCC BASIC MEMBER	\$31.61	\$58.86	\$94.83	\$165.68
NSRCC BASIC FAMILY MEMBER	\$34.88	\$64.31	\$101.37	\$176.58
SAFRA	\$67.58	\$128.62	\$109.00	\$183.12
NS MAN	\$68.67	\$129.71	\$111.18	\$185.30
AFFILIATED MEMBER	\$63.22	\$114.45	\$99.19	\$163.50
SIGN-IN-GUEST (CITIZEN)	\$89.38	\$168.95	\$132.98	\$219.09
SIGN-IN-GUEST (NON-CTZ)	\$100.28	\$177.67	\$172.22	\$275.77
VISITOR (CITIZEN)	\$106.82	\$177.67	\$148.24	\$243.07
VISITOR (NON-CITIZEN)	\$120.99	\$201.65	\$186.39	\$299.75

	KRANJI			
CATEGORIES	WEEKDAYS		WEEKENDS & PH	
CATEGORIES	9-HOLES	18-HOLES	9-HOLES	18-HOLES
NSRCC MEMBER	\$29.43	\$55.59	\$45.78	\$82.84
NSRCC FAMILY MEMBER	\$32.70	\$61.04	\$52.32	\$93.74
NSRCC BASIC MEMBER	\$29,43	\$55.59	\$91.56	\$139.52
NSRCC BASIC FAMILY MEMBER	\$32.70	\$61.04	\$94.83	\$144.97
SAFRA	\$67.58	\$128.62	\$109.00	\$183.12
HOMETEAM	\$67.58	\$128.62	\$109.00	\$183.12
NS MAN	\$68.67	\$129.71	\$111.18	\$185.30
AFFILIATED MEMBER	\$61.04	\$110.09	\$95.92	\$159.14
SIGN-IN-GUEST (CITIZEN)	\$85.02	\$161.32	\$128.62	\$211.46
SIGN-IN-GUEST (NON-CTZ)	\$95.92	\$170.04	\$167.86	\$268.14
VISITOR (CITIZEN)	\$102.46	\$170.04	\$143.88	\$235.44
VISITOR (NON-CITIZEN)	\$116.63	\$194.02	\$182.03	\$292.12

### Notes:

- 1. Rates quoted are inclusive of 9% GST.
- 2. SAFRA rates are applicable for all categories of Membership, except SAFRA Dependent.\*
- 3. HOME TEAM rates apply to HOMETEAM NS ORDINARY MEMBERS only.\*
- 4. NS MAN rates apply to all NS Men.\*
- \*Card or E-card from the SAFRA/Home Team or ONE NS apps must be presented during registration to enjoy these rates.

# **Handicapping**

NSRCC awards a Handicap Index after a member has passed the following tests (in sequential order):

- i. Test conducted during the Golf Workshop (Click here for Golf Workshop programme.)
   ii. Proficiency Certificate Test
   iii. Courtesy Round

Proficiency Certificate Test	Courtesy Round
International Golf Institute @ 8139 7466 (Brad), or Golfing Lab @ 9673 7528 (Kenji) / 9180 6585 (Yanie)	Call Golf Reception at 6540 8500 or email to golfing@nsrcc.com.sg
MEMBER Weekdays: \$10.80 Weekends: \$15.12  FAMILY MEMBER Weekdays: \$14.04 Weekends: \$18.36  Pro's Fees: \$50.00	\$38.15, including Greens & Buggy Fees.
Attain a level of proficiency certified by NSRCC Pro.  He/She will play 4 holes supervised by Pros	To play 5-holes supervised by a Green Committee Member.
Member will be awarded with a Proficiency Certificate 7 days after passing the PC Test.  Member may only start accumulating scorecards after being awarded the Proficiency Certificate.  After passing the PC Test, a member may play anytime on:  Weekdays – All Day Weekends – After 4.30pm (9-hole only)	Before applying for courtesy round, members are required to submit **3 scorecards of 18 holes played at NSRCC each with a gross score of < 116 for men and < 120 for ladies.  **3 scorecards of 18-holes or 6 scorecards of 9-holes played at NSRCC may be submitted in-person together with the Courtesy Round registration form. Alternatively, member who is registered with NSRCC in the handicap system e.g member with NSRCC PC card or member who has signed up for golf workshop and courtesy round may drop the scorecards in the score card submission box and/or submit scorecards online through the website. Member may check online, if registration with NSRCC Handicap System and /or scorecards have been successfully submitted. Scorecards for rounds not found in the booking/registration system will not be accepted. Members should call the Golfing Department @ 6540 8500 or email golfing@nsrcc.com.sg for any clarifications.  Member will be awarded with a Handicap Card 5 working days after passing the Courtesy Round
	International Golf Institute @ 8139 7466 (Brad), or Golfing Lab @ 9673 7528 (Kenji) / 9180 6585 (Yanie)  MEMBER Weekdays: \$10.80 Weekends: \$15.12  FAMILY MEMBER Weekdays: \$14.04 Weekends: \$18.36  Pro's Fees: \$50.00  Attain a level of proficiency certified by NSRCC Pro.  He/She will play 4 holes supervised by Pros  Member will be awarded with a Proficiency Certificate 7 days after passing the PC Test.  Member may only start accumulating scorecards after being awarded the Proficiency Certificate.  After passing the PC Test, a member may play anytime on:  Weekdays – All Day Weekends – After 4.30pm

	Proficiency Certificate Test	Courtesy Round
		Weekdays Eligibility Ladies Handicap 0 - 40.4 Men's Handicap 0 - 36.4 Weekends & Public Holiday's Eligibility Ladies Handicap 0 - 36.4 Men's Handicap 0 - 24.4
Unsuccessful Candidates	To do re-test.	To do re-test.

For enquiries, please call: Golf Reception: 6540 8500 (7am to 5.30pm) Driving Range: 6543 1726 (Mon: 4pm to 11pm, Tue to Sun: 7am to 11pm)